KHALID HASABALROUL NOURELDIN ELTAHIR

APPLICATIONS SUPPORT LEADER

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Career Objective

A dedicated IT professional with a Bachelor's degree in Computer Science and over 5 years of experience in IT operations, applications support, and database administration. I am seeking an opportunity to contribute my technical expertise and leadership skills to a forward-thinking organization, while continuously developing my professional capabilities and driving innovative solutions that align with business goals.

Social Media

www.linkedin.com/in/khalid-hasabalrsoul-eltahir

https://www.linkedin.com/in/khalid-hasabalrsoul-noureldin

https://github.com/Khalid9915

https://khne.online

Language

- Arabic
- English

Soft Skills

- Odoo System.
- Fulfillment Systems.
- Banking Systems.
- Shipping System.
- Ecommerce System.
- Retail System.

PERSONAL INFORMATION

- Nationality:- Sudanese.
- Birth date:- 25/11/1995.
- Marital status:- Single.
- Iqama status:- Transferable Iqama & Valid.
- Address:- Al Yarmuk, Riyadh, Saudi Arabia.

Education

Bachelor's of Computer Science with honours.

Grade: 3.4 / 4 (Good classification)

Sudan International University.
2017

Experience

Applications Support & IT Operations Lead

- led a team of application support engineers and developers.
- DBA team leader.
- Align IT strategy with business goals, identifying key projects and challenges.
- Work with internal teams to plan and coordinate application updates, patches, and upgrades.
- Coordinate with development and infrastructure teams to resolve any ongoing technical problems.
- Utilized AI to automate routine tasks, enhancing operational efficiency and reducing the need for large staff by streamlining processes.

Miles Speed Logistics Co.
Oct 2021 - Dec 2024

Programming Skill

- Active directory users and workstation.
- SharePoint.
- Google Sheet Scripts.
- SQL SERVER (16, 19).
- Oracle DB.
- Sybase DB.
- MySQL.
- Html & CSS.
- Dotnet tools.

Skills

- Having the ability to learn and master employer-specific software.
- excellent communication skills.
- Complex problem solving.
- Work under stress.
- Time management.
- Remotely work.
- Adaptability.
- Teamwork.
- Creative.
- Patient.

Applications Support Officer.

- Technical Support.
- Database Administrator (select & update script).
- User Training and Support.
- providing technical support to users.
- Close the working day by ensuring all transactions and processes are completed.

National Bank of Egypt - Sudan
Dec 2018 -Sept 2021

Projects:

In-house Delivery Management System.

- Managed the project lifecycle of a bespoke system that improved operational efficiency, reducing delivery times by 20%.
- Oversaw system design, stakeholder communication, and final roll-out, ensuring user satisfaction and seamless integration into existing workflows.

Company Website Development.

- Developed the company's profile website using HTML, CSS, and JavaScript to create a responsive and visually appealing design.
- Collaborated with stakeholders to ensure the website content and design aligned with the company's branding and strategic goals.
- Successfully launched the website, improving the company's online presence and professional image.

Website Link: https://miles-speed.com.sa/